

discharge

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name
310111	CENTRASTATE MEDICAL CENTER

discharge

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Always" communicated well.

79%

discharge

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Always" communicated well.

80%

discharge

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Always" received help as soon as they wanted.

64%

discharge

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Always" well controlled.

71%

discharge

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Always" explained about medicines before giving it to them.

59%

discharge

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that YES, they were given information about what to do during their recovery at home.

81%

discharge

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they were not given information about what to do during their recovery at home.



19%

discharge

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0
(lowest) to 10 (highest).



69%

discharge

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would definitely recommend the hospital.



71%

discharge

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Number of Completed Surveys

300 or more

discharge

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent



32%